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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Customer No.

Group: 3621

Confirmation No.: 7793

Application No.: 09/806,794

Invention: DISPATCH MANAGEMENT SYSTEM

Inventor: Bass, Larry D.

Filed: April 4, 2001

Attorney Docket: 20407-67855

Examiner: Hayes, John W.

Certificate Under 37 CFR 1.8(a)

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, fax number (703) 872-9306

on

6/4/04

(Signature)

Karla I. Mays  
(Printed Name)

RESPONSE TO OFFICE ACTION

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated February 04, 2004 in the above-identified patent application, please consider the following. The commissioner is authorized to charge any fees which may be due, to Deposit Account 10-0435, but not to include any payment of issue fees.

**Amendments to the Claims** being on page 2 of this paper

**Remarks** begin on page 7 of this paper.